

**FOR IMMEDIATE RELEASE**

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## **DGiT appoints Director of Operations**

*Doug Nixon spearheads plans for aggressive growth*

DGiT Consultants (DGiT), a specialist telecommunications service provider delivering advanced operational solutions to national and international carriers, has added further experience and capability to its business by appointing Doug Nixon to the new role of Director of Operations.

“Doug is tasked with implementing refinements to DGiT’s customer service delivery capabilities to ensure clients experience consistent, high quality customer service,” said Emma Dean-Graham, DGiT CEO. “Doug is an excellent addition to the executive team with more than 20 years experience in the IT&T industry.”

DGiT has doubled in size and revenue year on year since taking its services to the market in 2005. Staff numbers today sit at 27 and the company continues to seek experienced and energetic people to join its expanding team.

Nixon has extensive experience in operational management, people management, program/project management and supplier management. His high level of technical knowledge is complemented by his passion for team building and staff development.

Formerly, Doug contracted and consulted to various government departments and more recently, Doug was employed at AAPT in a number of senior management roles. These included Manager of the Business Program Office where he managed portfolios of projects across business, IT and network domains and ensured successful delivery and governance of capex programs. Doug managed and delivered projects across VoIP product development, infrastructure upgrades, capacity augmentation, provisioning and operational systems. Doug also managed the Customer Project Management team at AAPT for delivery of services to its major clients.

“As DGiT continues to sharpen its management and operational capabilities in response to significant market demand, we are delighted to have attracted Doug to our organisation,” said Dean-Graham. “His experience and knowledge of the industry provides us with the kind of energy we need to progress as we continue to grow the company.”

Doug has a Bachelor of Engineering, Graduate Diploma in Digital Communications and Graduate Certificate in Management.

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### **About DGiT Consultants ([www.dgit.biz](http://www.dgit.biz))**

Formed in 2005, DGiT is a specialist telecommunications service provider delivering advanced operational solutions to national and international carriers through its ongoing R&D and resulting innovative and automated solutions. DGiT delivers robust solutions and proven efficiencies to its customers, priding itself in marrying its unique provisioning software automation with each client’s resource workflow requirements.

The company’s flagship development, **DGiT TelFlow**, is a suite of telecommunications provisioning software. TelFlow provides a framework for the rapid development of automated end-to-end telecommunications provisioning solutions allowing telecommunications organisations to build innovation into their service offerings by managing the complexity behind innovative services.

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